

## MOSAICS WARRANTY

The product warranty is 2 years. The warranty applies from the date of purchase. The sales receipt is used as proof of purchase. Any complaint should be made in writing. All details relating to the claim should be provided.

L'ANTIC COLONIAL reserves the right to check the products in question after receiving the warranty claim to see if the complaint is justified in terms of both the substance of the complaint and the amount claimed. The claim must be filed within 30 days of the fault being detected.

If the claim is approved, compensation will be granted by means of a credit note or replacement of the goods, at the discretion of L'ANTIC COLONIAL.

The warranty does not apply if the damage arises from:

- Damage by sharp objects.
- Unusual use and unusual treatment or inappropriate care.
- Natural disasters.
- Corrosive products.
- Other unusual chemical substances.
- Use of incorrect adhesive or grout.
- Damage caused by use of incorrect tools/machinery during installation.

Damage caused by transport or damage caused from improper handling of the goods is expressly excluded from this warranty.

Before and during installation, all material must be inspected for visible defects or errors. Mosaics with visible defects must not be used, and the warranty is void if defective mosaics are installed. L'ANTIC COLONIAL is not liable for installation costs, travel expenses, transportation costs or costs of third parties, directly or indirectly related to the complaint if visibly defective material has been installed.

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