

WARRANTY

L'ANTIC COLONIAL
Inspiring spaces. Inspired by nature

NATURAL WOOD

L'Antic Colonial S.A. guarantees the structure of the layers and gluing of the PARQUET L'ANTIC COLONIAL flooring boards for a period of 30 years from the purchase date for use in private dwellings as described above and in compliance with the following Terms and Conditions.

This warranty statement does not limit consumers' legal rights.

Damage caused by improper use, accidents, insects, force majeure and circumstances that are not habitual in normal areas of the home are excluded from this warranty. Neither does it cover deterioration of a purely visual nature, such as marks, joints, changes in colour following exposure to light, deformation of the panels for climatic reasons or wear and tear of the surface finish. Likewise, damage caused by the improper installation of the flooring; improper care, cleaning and maintenance of the surface finish; mechanical or chemical deterioration; and damp-related damage are also excluded from this warranty.

This warranty statement replaces all previous ones. To exercise this manufacturer's warranty, only the version in effect on the purchase date shall be valid.

SCOPE OF WARRANTY

This warranty covers products of a superior quality and their sole use in living spaces subject to normal traffic, excluding wet areas like bathrooms or saunas.

WARRANTY TERMS & CONDITIONS

For a claim to L'Antic Colonial S.A. to be taken into consideration, the following terms and conditions must be met:

Appropriate atmospheric conditions:

In rooms where the parquet is laid, healthy atmospheric conditions must be ensured, with a relative humidity of 40-60 % and temperature of approximately (+/-) 68-74 °F.

Proper installation:

Before laying the flooring, please read the installation instructions that can be found in each original package of L'ANTIC COLONIAL PARQUET flooring. It is particularly important to follow the guidelines concerning the moisture level of the floor and installation of underfloor heating. If flooring is improperly laid, this manufacturer's warranty will not cover related claims.

Proper care and cleaning:

Important floor care and cleaning instructions can be found in each original package of L'ANTIC COLONIAL PARQUET FLOORING. To ensure proper care, only original floor care products by L'Antic Colonial should be used. Warranty claims will only be taken into consideration when L'Antic Colonial parquet flooring is cleaned and cared for in a proper fashion.

Proper care of the surface finish:

The surface finish (the APRESTO varnish or NATURA oil and wax finish) is a coat that protects the fine wood wear layer just below it, and it is affected by normal wear and tear as a result of the floor's use. In consequence, the wear and tear of the

surface finish is not covered by this warranty. When the surface finish shows signs of wear and tear, it should be fully or partially renewed in good time so that it does not lose its protective function. (This can be done by sanding or re-varnishing L'Antic Colonial parquet flooring with an APRESTO varnish; or partially sanding and/or treating the flooring in the case of L'Antic Colonial parquet flooring with a NATUR oiled and waxed finish, i.e. using original wood care products by L'Antic Colonial). By treating the surface finish in time, L'ANTIC COLONIAL PARQUET FLOORING will be given a longer useful life. If the surface finish is not properly maintained, the manufacturer's warranty will not cover related claims.

WARRANTY COVERAGE

This warranty also includes the legal guarantees covering material defects and the special rights of purchasers, including the rights of the purchaser against the vendor.

Faulty boards will be replaced free of charge provided that checks for faulty materials are performed before any of the L'ANTIC COLONIAL PARQUET components are laid. This warranty does not cover faulty parts that are laid. Likewise it does not cover damage caused by third parties (e.g. during transportation).

Once a claim has been accepted, L'Antic Colonial S.A. reserves the right to make detailed repairs to faulty areas or to send replacement parts to the appropriate sales agent/retailer free of charge in the event that hidden defects are detected after the flooring is laid.

If the faulty product is no longer supplied, L'Antic Colonial S.A. will replace it with a product of an equivalent standard from its current stock of L'ANTIC COLONIAL PARQUET FLOORING.

Acceptance of a claim does not imply that the warranty period will be extended. Negotiations between L'Antic Colonial S.A. and a client aimed at clarifying possible faulty materials do not imply the recognition of a legal obligation. Purchasers will not acquire additional rights or be entitled to make additional demands. The cost of dismantling and relaying the parquet flooring or individual boards and the cost of renewing the floor's finish are not included.

L'Antic Colonial S.A. reserves the right to comply with the warranty point by point as the used material is returned.

CLAIMS PROCEDURE

Notice of any damage must be made in writing to the authorized sales agent/retailer or directly to L'Antic Colonial S.A. at Carretera Nacional 340, km 54, 12540 Castellón, Spain, within 30 days of its appearance. A photo should be attached of the damaged flooring, together with a detailed report of the damage and the original bill of sale.

L'Antic Colonial S.A. reserves the right to visit the place on a previously agreed date in order to check whether the terms and conditions of the warranty have been met.